

COMPLAINTS FORM

In order to formally submit a complaint please complete the below mandatory fields prior to submitting a complaint. Please note that the Data provided by you should be accurate and precise in order to allow the Company to perform a full investigation of your claim and/or complaint.

The Company may request further information and/or clarifications and/or evidence as regards to your complaint.

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CLIENT INFORMATION

Name:	
Surname:	
ID or Passport Number:	
Country of nationality:	
Legal Entity Name (in case the Client is a legal	
person):	
Trading Account Number:	
CONTACT DETAILS OF THE CLIENT	

CONTACT DETAILS OF THE CLIENT

Postal Address:	
City/Province:	
Code:	
Country:	
Telephone Number:	
Email:	
Please advise your most convenient method of	
communication:	

Alvexo is owned and operated by VPR Safe Financial Group Limited a Cyprus Investment Firm (CIF) supervised and regulated by the Cyprus Securities and Exchange Commission (CySEC) with CIF license number 236/14 and company registration number HE 322134, located at 1, Agias Fylaxeos Street, 3025 Limassol, Cyprus.



DETAILS OF THE COMPLAINT

Date when the Complaint was created:		
Employee who offered the services to the Client:		
Description of the Complaint: (use a separate sheet if necessary):		

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